

Got Questions? We've Got Answers!

Q How will the NuVANTE™-Youngevity® transition be handled to ensure no disruption to distributors, services, access to products, etc.?

Our goal is a seamless transition, with our focus directly on meeting your needs and expectations. Please contact NuVANTE@Youngevity.com with questions and concerns you may have.

Q Will my downline remain intact?

Yes, your downline will remain as it is now unless we receive a request from you in writing to move one or more of your front line, personally sponsored distributors to another location. The purpose of this would be to capitalize on the Youngevity® Compensation Plan. We would need to receive this written request by July 31, 2006 in order to make the change before the end of the month.

Q When will I receive my first Youngevity® Commission Check?

Checks for July business will be mailed on or before August 15th. We are proud of our flawless track record in always mailing commissions on time - the 15th of the month!

Q Do you have an AutoShip Program?

Yes. All distributors receive FREE SHIPPING on AutoShip orders that are worth at least 50BV.

Q What is BV?

BV is Bonus Volume and it's the number used to calculate commissions and qualifications.

Q What is the correct terminology? Am I still a NuVANTE™ Distributor or am I a Youngevity® Distributor?

Technically, you are Youngevity® Distributors but you can represent any brand line you want. NuVANTE™ is one of the many options! Your commission check and all recognition will be Youngevity®.

Q Will NuVANTE™ Distributors be required to pay a fee to become Youngevity® Distributors?

No. You are already in our computer system!

Q Will my URL remain the same?

Yes, you will use the same NuVANTE™ URL (website) you are using now. For new Associates you will need to create a new URL for your Youngevity® site:

- A. Call Customer Service at 1-800-982-3189 (hours 7:30-5:00 Pacific Time) and request your Customer ID and Password.
- B. At the Youngevity® Homepage (www.youngevity.com) login in the upper left hand corner with your Youngevity® ID and Password.
- C. Click on the third menu item 'Private Office'.
- D. Click on the menu item second from the bottom 'Change Your Public Office Link Name'.

Q Will I have a new Youngevity® ID number?

Yes, your new number is available now! If you have not already received a call from one of our Customer Service Representatives, please call us to get your new Youngevity® ID number! This number, along with your existing NuVANTE™ ID number, will give you access to your Youngevity® Home Office - where you will be able to place orders and set up your AutoShip.

Q Who will answer questions about my downline?

You can call 1-800-982-3189 and speak to one of our Customer Service Representatives or Diamond Building Team members.

If you have questions about the Youngevity® product line, the compensation plan or your home office...please don't hesitate to call us: 1-800-982-3189 or participate in one of the orientation conference calls.



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